

## Teamworks® Optimizing Processes

### Overview

This course covers optimizing processes in Teamworks. Students will use the Teamworks Optimizer tool to run various Analysis Scenarios against pre-populated data as well as simulated data. Using an existing Teamworks BPD (Business Process Diagram), students will configure, interpret, optimize, and simulate processes. Once complete, students will have an optimized Teamworks BPD.

#### Who Should Attend

Typical job titles include:

- Process Performance Analyst
- BPM Analyst
- BPM Consultant
- Business Analyst

#### Duration

1 day

9:00 am - 4:00 pm

### Course Objectives

- Define process optimization
- List and describe the benefits of optimizing processes
- Identify parts of Teamworks Optimizer
- Identify Key Performance Indicators in Teamworks
- List requirements for using the Optimizer
- Optimize existing Process in Teamworks
- Simulate scenarios in Teamworks

### Prerequisites

- Completion of the *Teamworks Modeling Processes* course
- Understanding of basic statistical concepts